

STELLANTIS

SiriusXM Real-Time Activation Process



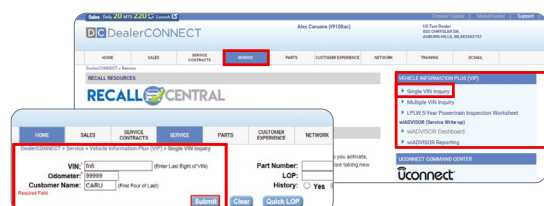
Thank your customers for their service by activating FREE 3-month SiriusXM trial subscriptions in real time through DealerCONNECT or wiADVISOR. **Service Advisors will receive a \$1 Mopar Service Excellence Reward (MSER) credit and Service Managers will receive a 10% override for activating this free service through wiADVISOR.**

DC DealerCONNECT

MOPAR | wiADVISOR

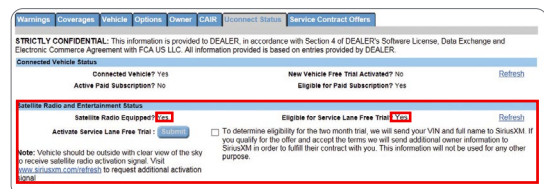
Visit the DealerCONNECT homepage:

- Select the Service tab.
- Under Vehicle Information Plus (VIP), click on "Single VIN Inquiry."
- Complete fields & Submit.



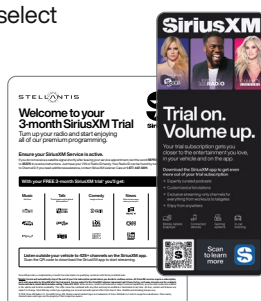
After hitting the Submit button, click on the Uconnect Status tab:

- If eligible, present T&C and check acceptance.
- Submit to Activate.



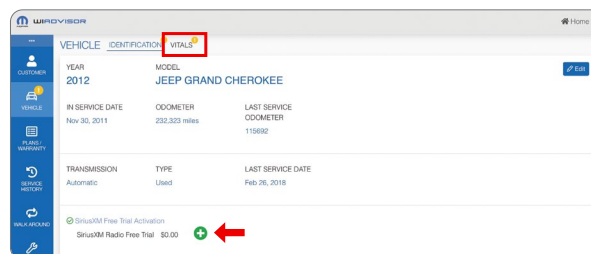
Make sure your customer drives away listening:

- To print the flyer in DealerCONNECT, select the "Click here for SiriusXM printable customer information sheet" link.
- Attach a SiriusXM Brochure.
- Help them preset a few SiriusXM channels.



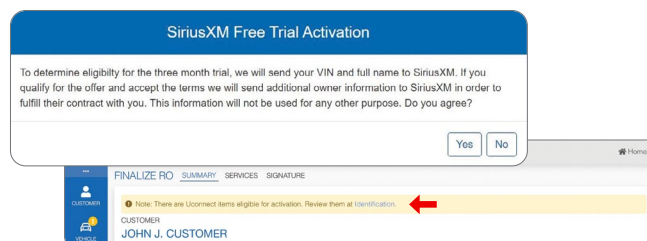
Visit the Vehicle Identification page:

- Yellow "!" appears if eligible trial not yet activated.
- If this offer appears, customer is eligible for the SiriusXM 3-month trial.
- Click the PLUS sign to start the activation process. An activation signal will be sent to turn on the SiriusXM 3-month trial after completing step 2.



The following message appears:

- Disclaimer will pop up. Read to customer and click YES to submit radio activation request.



When finalizing the RO, the above message appears if eligible trial is not activated. Click Identification to go back to offer & activate SiriusXM 3-month trial. Make sure your customer drives away listening:

- To print the flyer in DealerCONNECT, simply select the "Click here for SiriusXM printable customer information sheet" link.
- Attach a SiriusXM Brochure.
- Help them preset a few SiriusXM channels.

See reverse for program details



SiriusXM Real-Time Activation Process



Dealer Best Practices

Once the activation signal is sent through DealerCONNECT or wiADVISOR, make sure you can hear SiriusXM and that your customers drive away listening to their SiriusXM trial subscription. If SiriusXM service isn't active, you can send a refresh signal to the radio through the SiriusXM Dealer App.

Be sure to download the free SiriusXM Dealer App from the App store or Google Play or also visit the **Uconnect Status** tab.

- Make sure the radio is on and the vehicle is outside with a clear view of the sky.
- Choose "Scan VIN," scan the VIN barcode, then press "send refresh signal now."
- Or you can manually enter the radio ID.

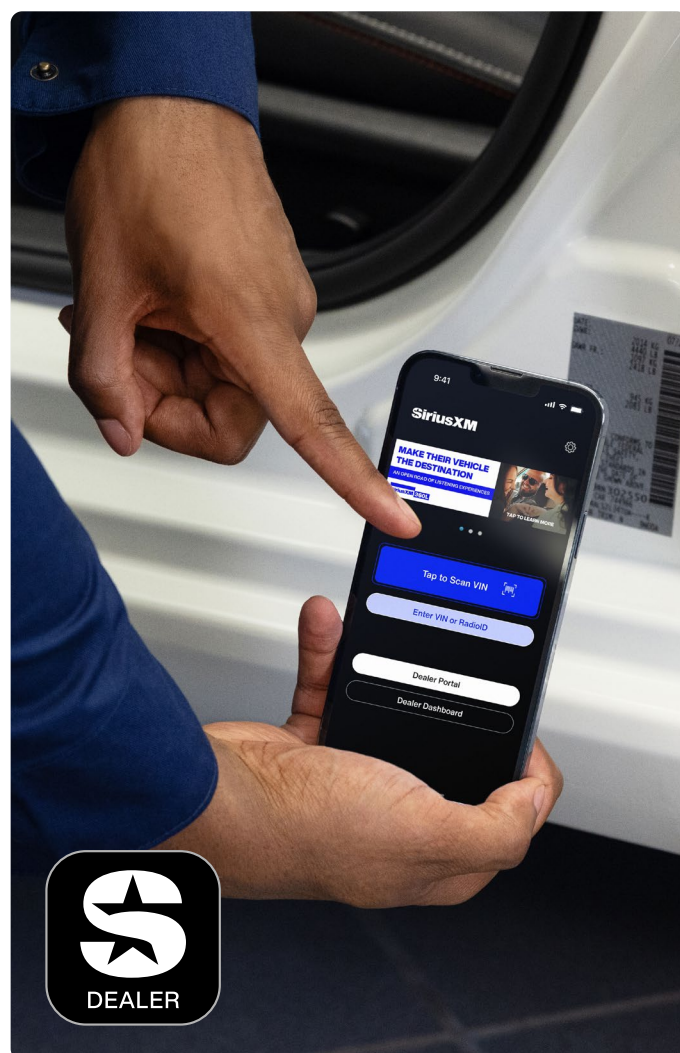
It's that simple — and you can easily repeat the process to refresh more radios.

Optimize their Drive

To provide an exceptional customer experience, ask your customer what type of music they enjoy and program a few channels into their presets and provide the customer with a channel guide that SiriusXM will ship to your dealership.

Convey the Benefits of their SiriusXM Trial Subscription

Ensure to always have enough stock of SiriusXM brochures designed to help customers understand all the benefits of SiriusXM. You can re-order more free-of-charge by visiting Uconnect Command Center on DealerCONNECT.



PROGRAM DETAILS: Eligible customers will receive a 3-month SiriusXM trial subscription. Trial subscription package varies depending on vehicle radio capability. Trial subscriptions require vehicle to have an inactive factory-installed satellite radio. Customers with active or recently active subscription service including a trial are not eligible. Eligible customers will receive trial details after their service visit via email or other communication from SiriusXM. Your dealership must be enrolled in the SiriusXM Pre-Owned Program to participate in the Service Lane Program, see complete terms and conditions at siriusxmdealerprograms.com/termsAndConditions.aspx.

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