

INFINITI

INTOUCH® SERVICES

INFINITI InTouch® Services¹ provides added safety, security and convenience features designed to keep your Clients connected to their vehicle, even when they are not behind the wheel.



Why Are INFINITI InTouch Services So Important?

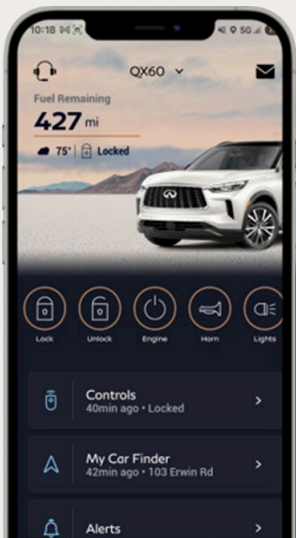
INFINITI InTouch Services offers a range of valuable features designed to enhance both convenience and security. With options like remote start/stop and remote unlock/lock - Clients can remotely access their vehicle from their devices such as their smartphone, smartwatch³, or using just their voice. Additionally, safety features such as Automatic Collision Notification help ensure peace of mind by providing timely alerts in the event of an accident.



PRO TIP 1

Show Client The Benefits

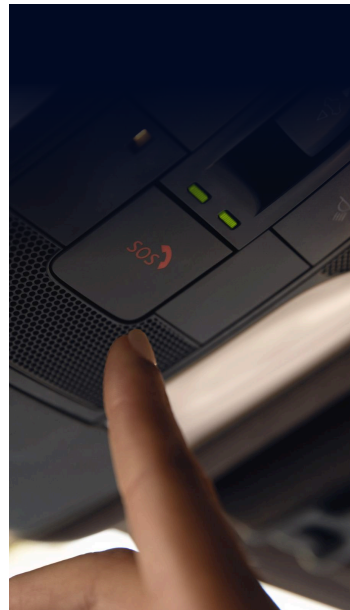
Download the MyINFINITI App to your smartphone. You can use Demo Mode to show Clients what the app looks like and how to use key features like Remote Engine Start with Climate Control. Share the benefits of adding up to four Additional Drivers, allowing for family members to leverage vehicle features and alerts without needing login credentials.



PRO TIP 2

Check For The SOS Button

The easiest way to tell if a vehicle is equipped with INFINITI InTouch Services is to check for the SOS button in the overhead console.



Google Built-In

Google Built-in supports a fully-integrated user experience, offering personalized navigation, vehicle interaction and connectivity through a dedicated app for media, entertainment and more. Services at launch include Google Maps, Google Assistant and Google Play.

Wi-Fi Hotspot

INFINITI InTouch® Wi-Fi Hotspot provides you with the ability to connect and power up to seven devices to keep you more connected on the go. Stream, browse, share and more, with a fast powerful connection right from the comfort of your vehicle.

Enrolling Your Clients

Included trials start on the vehicle's purchase date, so it's important to enroll your Clients to ensure they have the full opportunity to use their connected features and services. To optimize the owner experience, you can help Clients enroll in INFINITI InTouch Services as part of their ICAR-x vehicle delivery.

- If the Client hasn't downloaded the MyINFINITI App yet, scan the QR code in the ICAR-x "App Setup" section and a download link will be sent.
- Once the app is download, have the Client scan the second QR code and they will receive a registration link. The registration link is only valid for 24 hours.
- Use the registration link to complete enrollment and accept the INFINITI Connected Vehicle Services Subscriber Terms and Conditions.

For enrollment issues contact ncs@nissan-usa.com.

Head Unit Configuration and Login

Head Unit Login is required for INFINITI InTouch Services. To complete login, follow these simple steps:

- Tap "Set up profile" and name the profile using the Clients Gmail or associated account.
- Review and Accept Google Terms of Service.
- Tap "INFINITI InTouch login" and enter the Clients INFINITI InTouch User ID and password.

***This is the same login that was used for enrollment.**

- Finally, tap "Login", followed by "Next" and a green check mark will appear on the profile page. Once you see the green check mark, you have successfully activated INFINITI InTouch Services.

INFINITI InTouch Services Trial² And Packaging

New features included in the 2026 models are bolded.

QX60: Standard | **QX80:** Standard

Premium 3 Years	Select 5 Years	ProPILOT Assist 2.1* 3 Year Trial	
<ul style="list-style-type: none">- Automatic Collision Notification¹- Emergency Call- Stolen Vehicle Locator with Ignition Blocking- Alarm Notification- Security Photos (D)- Connection to Roadside Assistance³- Speed Alert- Curfew Alert- Drive Zone Alert- Valet Alert	<ul style="list-style-type: none">- Remote Engine Start/Stop with Climate Control¹- Remote Horn & Lights²- My Car Finder- Remote Photos (D)- Remote Vehicle Status- Walk Away Status- Remote Data Wipe- Destination Send to Car- Wi-Fi Hotspot- Google Maps (N)- Google Assistant- Google Play	<ul style="list-style-type: none">- Remote Door Lock/Unlock- Additional Driver- Collision Management- In-Vehicle Messaging- Remote Access with Amazon Alexa- Connected Garage Door Opener- Maintenance Alert- Maintenance Reminders- Vehicle Maintenance Data Sharing- Over-the-Air Update Capability	<ul style="list-style-type: none">- HD Map Data for ProPILOT Assist 2.1- Google Maps (N)- Google Assistant- Google Play
<p>(N) = Navigation only features (D) = DVR capable only features *ProPILOT Assist 2.1 Capable only. Separate subscription for ProPILOT Assist 2.1 required after 3 years.</p>			

Enrollment must be completed for customers to access services. Included trial begins on original sales date of a new vehicle or lease. Upon conclusion of the trial period, owners can choose from Premium subscription package.



1. Feature availability is dependent on vehicle model, trim level, packaging and options. Late availability for some features. Remote Engine Start/Stop only available on select models. 2. Upon expiration of each trial period, a subscription purchase is required to continue INFINITI InTouch Services. Terms and conditions of Subscription Agreement apply. 3. Available for a period of 48 months/48,000 miles from the date the vehicle is delivered to the first retail buyer or otherwise put into use, whichever is earlier.

For additional support, please visit www.infiniti-usa.com/InTouch or call INFINITI Owner Services at 1-855-444-7244. See <https://www.infiniti-usa.com/intouch/legal> for service limitations.

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