

## Accessing NissanConnect Services

- NissanConnect Services features can be accessed through the customer's computer, smartphone, smartwatch², or with Amazon Alexa.
- Be sure to have your customer download the NissanConnect EV & Services app from the App Store or Google Play.
- Customers can log in using their MyNISSAN Owner Portal email and password created at enrollment.



SCAN TO DOWNLOAD

#### From the app, customers can:

- Manage unique features of your LEAF by charging the battery, adjusting the climate controls and more
- · Set Boundary, Curfew, Speed, and Valet alerts.

#### **Enrolling Your Customers**

Included trials start on the vehicle's purchase date, so it's important to enroll your customers to ensure they have the full opportunity to use their services. You can help the customer create app credentials during NCAR delivery.

- 1. When complete with Step 2 Delivery Readiness in NCAR go to Step 3 Onboarding. Customer information will be pre-populated with inputs from their NCAR profile.
- 2. Have the customer verify, edit or add any necessary profile information.
- 3. Have the customer enter or confirm their email address and input a password and confirm mobile number to receive SMS link.
- \*This email address and password will be used as the customer's login credentials for the NissanConnect EV & Services app.
- 4. Upon consent of a one-time text, a link will be sent to the customer's mobile number to download the NissanConnect EV & Services App.
- 5. Have the customer ACCEPT Terms & Conditions and select "Register".
- 6. Once submitted, the services will activate, and the customer can log in to the NissanConnect EV & Services app using the email and password established via NCAR.

# For enrollment concerns call NissanConnect EV Support at 1-877-664-2738. Customers can call 1-844-711-8100 or visit nissanusa.com/mynissan for subscription details.

<sup>1</sup>Upon expiration of each trial period, a subscription purchase is required to continue NissanConnect Services. Terms and conditions of Subscription Agreement apply.

<sup>2</sup>This feature is compatible with Apple watchOS and Android Wear only. Not all features available on smartwatch.

Prices shown exclude applicable taxes and fees and reflect monthly subscription fee for Premium packages during Select trial subscription. Prem packages require an active Select subscription. After Select trial period, monthly subscription fee will include additional Select package subscription fee (presently \$119° per month) plus applicable taxes. Monthly subscription requires credit card on file for automatic subscription renewal until cust subscription is cancelled.

4Available for a period if 36 months/36,000 miles from the date the vehicle is delivered to the first retail buyer or otherwise put into use, whichever is

For additional support, please visit http://www.nissanusa.com/connect or call Nissan Owner Services at 1-877-664-2738. See https://www.nissanusa.com/connect/important-information for service limitations. © 2024 NISSAN NORTH AMERICA, INC. AND SIRIUSXM CONNECTED VEHICLE SERVICES INC. OR THEIR AFFILIATES. ALL RIGHTS RESERVED.

#### NISSAN INTELLIGENT MOBILITY

# CUSTOMER TRIAL & PACKAGE INFORMATION<sup>1</sup>

Enrollment must be completed for your customers to utilize all available services. Trial time begins on original sales date of a new vehicle or lease.

Upon conclusion of the trial period, owners can choose from two tiers of subscription packages.<sup>3</sup>

#### 5 YEAR TRIAL NissanConnect Services Select

#### Convenience

- Remote Door Lock/Unlock
- Maintenance
- · Maintenance Alert

# 3 YEAR TRIAL NissanConnect Services Premium

Includes NissanConnect Services Select, plus:

#### Safety & Security

- Automatic Collision Notification
- Emergency Call
- Connection to Roadside Assistance<sup>4</sup>
- Stolen Vehicle Locator
- Alarm Notification

### Convenience

Remote Horn & Lights

#### Monitoring

- Boundary Alert
- Valet Alert
- Curfew Alert
- Speed Alert

Additional EV functions are offered through NissanConnect EV. For more details, visit https://www.nissanusa.com/connect/

