

## SiriusXM Pre-Owned Program

DMS Type: InfinitiNet

### Enrollment Procedure

- Begin enrollment online at:  
[www.siriusxmdealerprograms.com](http://www.siriusxmdealerprograms.com)
- Make sure both the Authorization contact and DMS administrator are aware of the necessary steps to finalize activation in the program. They can expect communication from CDK Data Services Inc., or call 855-587-6062 to complete the process.

### InfinitiNet Verification Process

**Important Note:** Program activation cannot be finished until the steps below are completed:

- **Complete the online enrollment** and select “**InfinitiNet**” from the DMS drop down menu.
- CDK will send a request for data to InfinitiNet.
- Upon receipt of the data request, InfinitiNet will send an authorization form to the Dealer for signature.
- **Receive and fill out the InfinitiNet authorization form.**
- **Return the authorization form to CDK at 513-929-7504.**
- Once InfinitiNet receives the signed form, they will send an email to CDK regarding the file to be processed.
- CDK will work to process this file and contact InfinitiNet for troubleshooting assistance as needed.
- CDK will follow up with the Dealer only if InfinitiNet does not receive the authorization form.

### Data Management

- CDK Data Services, Inc. has been chosen to conduct the data management for this program. CDK is considered to be the gold standard in Dealer data management, safety and security of data, and ease of use.
- CDK collects, standardizes, cleanses, enhances, and serves data for OEMs, Dealers, parts suppliers, and web marketing portals.
- CDK processes data for several dealerships in the U.S. and Canada.

### Ongoing Dealer Support

- In addition to support offered by CDK Data Services, SiriusXM has created a dedicated team for ongoing support:
- **Dealership Activation Questions**  
Contact CDK Data Services, Inc.  
Email: [siriusxm.support@cdk.com](mailto:siriusxm.support@cdk.com)  
Phone: **855-587-6062**
- **Program Related Questions**  
Contact SiriusXM Dealer Programs  
Email: [SXMDDealerPrograms@siriusxm.com](mailto:SXMDDealerPrograms@siriusxm.com)  
Phone: **844-832-8643**

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