

SiriusXM Pre-Owned Program

DMS Type: Auto/Mate

Enrollment Procedure

- Begin enrollment online at:
www.siriusxmdealerprograms.com
- Send Required Authorization Form to Program Headquarters:
SXMDDealerPrograms@siriusxm.com
- Make sure both the Authorization contact and DMS administrator are aware of the necessary steps to finalize activation in the program.

Auto/Mate Verification Process

Important Note: Program activation cannot be finished until the steps below are completed:

- **Complete the online enrollment** and select **Auto/Mate** from the DMS drop down menu.
- **Download the Auto/Mate authorization form.**
- **Fax the Auto/Mate authorization form to CDK at 513-929-7504.**
- **Call CDK at 855-587-6062 to confirm receipt of the fax.**
- Once the signed form has been received, CDK will forward it to Auto/Mate and work with the vendor to establish the data feed.
- CDK may contact the Dealer regarding issues with the setup or file transmission.

Data Management

- CDK Data Services, Inc. has been chosen to conduct the data management for this program. CDK is considered to be the gold standard in Dealer data management, safety and security of data, and ease of use.
- CDK collects, standardizes, cleanses, enhances, and serves data for OEMs, Dealers, parts suppliers, and web marketing portals.
- CDK processes data for several dealerships in the U.S. and Canada.

Ongoing Dealer Support

- In addition to support offered by CDK Data Services, SiriusXM has created a dedicated team for ongoing support:
- **Dealership Activation Questions**
Contact CDK Data Services, Inc.
Email: **siriusxm.support@cdk.com**
Phone: **855-587-6062**
- **Program Related Questions**
Contact SiriusXM Dealer Programs
Email: **SXMDDealerPrograms@siriusxm.com**
Phone: **844-832-8643**

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