

INTOUCH™ SERVICES

INFINITI

INFINITI InTouch™ Services¹ provides added safety, security and convenience features that are designed to keep your clients connected to their vehicle, even when they are not behind the wheel. **Standard on all 2024 models – features may vary.**



WHY IS INFINITI INTOUCH SERVICES IMPORTANT?

INFINITI InTouch Services provides important security features like Automatic Collision Notification to give your customers peace of mind. Customers can remotely access their vehicle from their favorite devices such as their smartphone, smartwatch³, or using just their voice.

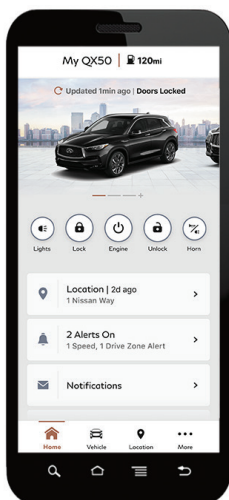


ENROLLING YOUR CUSTOMERS

Included trials start on the vehicle's purchase date, so it's important to enroll your customers to ensure they have the full opportunity to use their services. You can help the customer create app credentials during Registration.

1. During App Setup have the customer scan the QR code to download the MyInfiniti App. Once downloaded, click on the **PROCEED TO REGISTRATION** link.
2. Have the customer confirm their email address and phone number.
3. Have the customer scan the QR code to receive the Registration link, customer will have 24 hours to complete the steps in the Registration link. If completed in the first 15 minutes there will be no PIN required.
4. Once customer has completed the Registration process, click on **PROCEED TO DELIVERY** link.

For enrollment issues contact vcssupport@nissan-usa.com.



PRO TIP #1

Show customer the Benefits

Download the MyINFINITI app to your smartphone. You can use Demo Mode to show customers what the app looks like and how to use key features like Remote Engine Start, or how they can set alerts – all without needing login credentials or a vehicle to connect to.

PRO TIP #2

Check for the SOS Button

The easiest way to tell if a vehicle is equipped with INFINITI InTouch Services is to check for the SOS button in the overhead console.



FOR RETAILER PERSONNEL ONLY

INFINITI INTOUCH SERVICES PRICING & PACKAGING²

Packaging and pricing varies by model. Be sure to check the list below to see which prices apply.

- Q50: Standard
- QX50: Standard
- QX55: Standard
- QX60: Standard
- QX80: Standard

SELECT | PLUS

5 YEAR TRIAL

SELECT

- Remote Door Lock/Unlock
- Vehicle Health Report
- Scheduled Maintenance Notification
- In-Vehicle Messaging
- INFINITI Action on Google
- INFINITI Skill for Amazon Alexa
- Maintenance Alert
- Over-the-Air Update Capability
- Destinations by Google (N)
- Street View (N)
- Satellite View (N)

PLUS*

- MapCare (N)
- Connected Search (N)
- Premium Traffic (N)
- TomTom Weather (N)

PREMIUM

3 YEAR TRIAL

SECURITY

- Automatic Collision Notification
- Emergency Call
- Stolen Vehicle Locator
- Alarm Notification
- Connection to Roadside Assistance⁵
- Max Speed Alert
- Curfew Alert
- Drive Zone Alert
- Valet Alert

CONVENIENCE

- Remote Engine Start/Stop¹
- Remote Horn & Lights
- My Car Finder
- Remote Vehicle Status
- Remote Data Wipe
- Destination Download
- Journey Planner (N)
- Door to Door Navigation

(N) = Navigation only features

*Separate subscription for Plus required after 5 years

It's as easy as scan the QR Code!

QR Codes makes it easy for the customers to get the MyInfiniti App, complete the enrollment, set up password and get an overview of what is included with their new car trial.



1. Feature availability is dependent on vehicle model, trim level, packaging and options. Late availability for some features. Remote Engine Start/Stop only available on select models. 2. Upon expiration of each trial period, a subscription purchase is required to continue INFINITI InTouch Services. Terms and conditions of Subscription Agreement apply. 3. This feature is compatible with Apple watchOS and Android Wear only. Not all features available on smartwatch. 4. Plus applicable fees and taxes. 5. Available for a period of 48 months/48,000 miles from the date the vehicle is delivered to the first retail buyer or otherwise put into use, whichever is earlier.

For additional support, please visit www.infinitiusa.com/InTouch or call INFINITI Owner Services at 1-855-444-7244.

See <https://www.infinitiusa.com/intouch/legal> for service limitations.

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