# (((SiriusXM°))) DEALER PROGRAMS DMS Type: FTP Push



#### **PRE-OWNED VEHICLE TRIALS**

- All vehicles factory-equipped with satellite radio are eligible for the 3-month Platinum Plan trial subscription, in the car and on the SiriusXM App.
- Download the Dealer App to pre-activate radios and demonstrate over 165 channels, including commercial-free music, plus sports, news, talk and entertainment, during test drives.
- Customer's 3-month Platinum Plan Trial subscription will automatically activate after a sold record is received.
- > No cost to your dealership no credit card required.

#### **SERVICE LANE TRIALS**

- Surprise and delight your eligible customers after their service visit with a 3-month SiriusXM Platinum Plan trial subscription with over 165+ channels in your car, plus even more on the SiriusXM App and online — over an \$85 value!
- Available on all qualifying vehicles equipped with satellite radio, regardless of manufacturer
- SiriusXM will notify your eligible customers of their trial, courtesy of your dealership and SiriusXM
- No Dealer effort required to promote the program or activate trials.
- > No cost to your dealership no credit card required.

#### **ENROLLMENT PROCEDURE**

- > Begin enrollment online at www.siriusxmdealerprograms.com
- > Select "Other" as your DMS Type
- > Enrollment has been successful when you see "Thank You" page. Check your email to confirm enrollment in the program.
- > CDK Data Services, Inc. will call to confirm program enrollment.
- Dealership Authorization contact: Send an email to the DMS Administrator notifying them that the dealership is enrolled in the SiriusXM Dealer Programs and are authorized to set up the SiriusXM files.
- DMS System Administrator will set up files with the data SiriusXM requires for each program (see back page for specific instructions).

#### **DATA MANAGEMENT**

- > CDK Data Services, Inc. has been chosen to conduct the data management for this program. CDK is considered to be the gold standard in Dealer data management, safety and security of data, and ease of use.
- CDK collects, standardizes, cleanses, enhances, and serves data for OEMs, Dealers, parts suppliers, and web marketing portals.
- CDK processes data for nearly all of the dealerships in the U.S. and Canada. That's 23,000 dealerships and over 60,000 data connections every day.

### **ONGOING DEALER SUPPORT**

In addition to support offered by CDK Data Services, SiriusXM has created a dedicated team for ongoing support:

# **Dealership Activation Questions**

Contact CDK Data Services, Inc. Email: siriusxm.support@cdk.com

Phone: **855-587-6062** 

### **Program Related Questions**

Contact SiriusXM Dealer Programs

Email: SXMDealerPrograms@siriusxm.com

Phone: **844-832-8643** 

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#### **PROGRAM DETAILS:**

SiriusXM Pre-Owned Program: 3-month trial subscription to the SiriusXM Platinum Plan (currently, \$23.99/mo value + no activation fee (a \$15 value)) is included with purchase of a pre-owned vehicle equipped with satellite radio at participating dealerships. Trial subscription terms of service subject to change.

SiriusXM Service Lane Program: Eligible customers will receive a 3-month SiriusXM Platinum Plan trial subscription. Platinum Plan trial subscriptions (currently \$23.99/mo value + no activation fee (a \$15 value)) require vehicle to have an inactive factory-installed satellite radio. Customers with active or recently active subscription service including a trial are not eligible. Eligible customers will receive trial details after their service visit via email or other communication from SiriusXM. Trial subscription terms of service subject to change. Your dealership must be enrolled in the SiriusXM Pre-Owned Program to participate in the Service Lane Program, see complete terms and conditions: https://siriusxmdealerprograms.com/termsAndConditions.aspx

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#### **DEALER PROGRAMS**

DMS Type: FTP Push (cont'd).

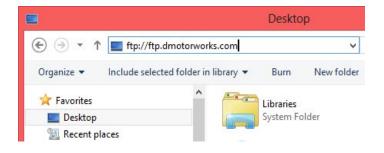
#### **FTP & DATA SET UP PROCESS**

**Important note:** the Enrollment will not be finished until the steps below are completed. Inventory and Sales files will need to be sent daily to enable the SiriusXM demo service as well as start the customer trials. You'll be sending the files to CDK Data Services for transmission to SiriusXM. To do this you'll be using FTP functionality. FTP allows you to transfer files between two computers on the Internet.

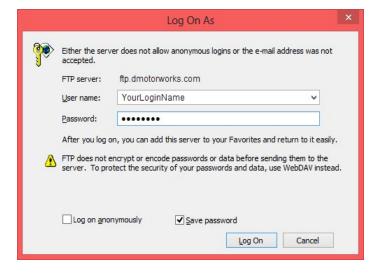
- Call CDK support at 855-857-6062 to obtain the FTP credentials that will be used to upload daily reports to ftp.dmotorworks.com.
- > Build and send the required data (as described above) and push the data daily.
- Call CDK support at 855-857-6062 after your first FTP session so that CDK can confirm receipt and that the files meet the layout requirements.

#### **CREATING THE CONNECTION**

1. Start by opening Windows Explorer (not Internet Explorer) and type ftp.dmotorworks.com in the address bar.



- 2. Press Enter and a login dialog will appear.
- Fill in the user name and password provided by CDK.
   To make subsequent logins faster and more automatic, you may wish to check the Save Password option.
   Then click Log On.



- 4. A standard Windows Explorer screen will open and you can drag the data files to the CDK FTP site.
- 5. When you are finished transferring files, close the window.

# DATA REQUIRED FOR THE SIRIUSXM PROGRAMS

**File Type/Format:** All files must be tab-delimited or comma-delimited with one record per line.

**File Naming Convention:** vehicle\_inventory.txt, vehicle\_sales.txt, and (for Service Lane participants) vehicle\_service.txt.

Date fields: All dates should be formatted as MM/DD/YYYY.

## **Vehicle Sales File (all programs)**

Deal Number Identifier

Contract Date Date of the vehicle Sold Event

Dealer ID Dealer Code
Type New / Used

VIN Vehicle identification number

Make Vehicle Make Model Vehicle Model Model year Model Year

Buyer Name Customer First Name and Last Name AddressLine1 Customer address Line1

City Customer city
State Customer state
Country Customer country

Postal Code Customer postal/zip code Phone Customer Phone Number Email Customer Email Address

Deal Status Finalized / Unwound deals (acceptable values)

#### **Vehicle Inventory File (all programs)**

Stock Number Identifier

Event Date Date vehicle was received into inventory

Dealer ID Dealer Code
Type New / Used

VIN Vehicle identification number

Make Vehicle Make
Model Vehicle Model
Model year Model Year

# **Service File (Service Lane only)**

Service Date Date of the closed vehicle Service Event

Dealer ID Dealer Code

VIN Vehicle identification number

Make Vehicle Make
Model Vehicle Model
Model year Model Year

Customer Name Customer First Name and Last Name

AddressLine1 Customer address Line1

City Customer city
State Customer state
Country Customer country
Postal Code Customer postal/zip code

Email Customer Email Address