

# INTOUCH™ SERVICES INFINITI.

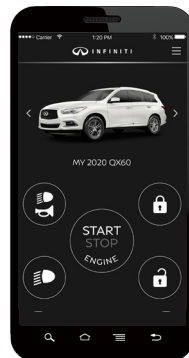


INFINITI InTouch™ Services provides added safety, security and convenience features that are designed to keep your clients connected to their vehicle, even when they are not behind the wheel.

## ACCESSING INFINITI INTOUCH SERVICES

INFINITI InTouch Services features can be accessed through the client's computer, smartphone, smartwatch<sup>3</sup>, Amazon Alexa or their Google Assistant. Be sure to have your client download the INFINITI InTouch Services app from the App Store or Google Play. Clients can log in using their MyINFINITI Owners Portal email and password created at enrollment. From the app, clients can:

- Access Vehicle Health Reports<sup>1</sup>
- Control full suite of remote vehicle features<sup>1</sup>
- Set Drive Zone, Curfew, Max Speed, and Valet alerts
- Access INFINITI Personal Assistant<sup>®</sup> to receive assistance with the answer to any question or will perform tasks on the client's behalf.



## DEMO MODE



1. Open the INFINITI InTouch Services app
2. Click Demo Mode

You can use Demo Mode to get familiar with the mobile app as well as showcase it to customers without having to log in.

See <https://www.infiniti.com/intouch/important-information> for service limitations.

FOR RETAILER PERSONNEL ONLY

## CLIENT TRIAL & PACKAGE INFO<sup>2</sup>

Enrollment must be completed in order for your client to utilize all available services. Trial time begins on original sales date of a new vehicle.

Upon conclusion of the trial period, clients can choose the level of protection that's right for them with two tiers of subscription packages.<sup>2</sup>

<b>4 YEAR TRIAL</b> <b>INFINITI InTouch Services Select</b> <b>\$11<sup>99</sup>/month</b>
<p><b>Convenience</b></p> <ul style="list-style-type: none"> <li>• Remote Door Lock/Unlock</li> </ul> <p><b>Maintenance</b></p> <ul style="list-style-type: none"> <li>• In-Vehicle Messaging</li> <li>• Maintenance Alert</li> <li>• Vehicle Health Report<sup>1</sup></li> <li>• Scheduled Maintenance Alert</li> </ul>
<b>1 YEAR TRIAL</b> <b>INFINITI InTouch Services Premier</b> <b>+ Additional \$12.99/month<sup>4</sup></b>
<p>Everything INFINITI InTouch Services Select has to offer, <b>PLUS:</b></p> <p><b>Safety &amp; Security</b></p> <ul style="list-style-type: none"> <li>• Automatic Collision Notification</li> <li>• Emergency Call</li> <li>• Connection to Roadside Assistance<sup>5</sup></li> <li>• Stolen Vehicle Locator</li> <li>• Alarm Notification</li> </ul> <p><b>Convenience</b></p> <ul style="list-style-type: none"> <li>• Remote Engine Start/Stop<sup>1</sup></li> <li>• Remote Horn &amp; Lights<sup>1</sup></li> <li>• My Car Finder<sup>1</sup></li> <li>• Mobile Information Service</li> </ul> <p><b>Monitoring</b></p> <ul style="list-style-type: none"> <li>• Drive Zone Alert</li> <li>• Valet Alert</li> <li>• Curfew Alert</li> <li>• Max Speed Alert</li> </ul> <p><b>Maps &amp; Navigation</b></p> <ul style="list-style-type: none"> <li>• Destination Assistance</li> <li>• Connected Search</li> <li>• Destination Send to Car</li> <li>• Journey Planner</li> <li>• Google<sup>®</sup> Send to Car<sup>1</sup></li> </ul> <p><b>INFINITI Personal Assistant<sup>®</sup></b></p>

## ICAR-X ENROLLMENT

Complete enrollment through ICAR-X delivery to ensure your client receives their full trial period by following the steps below:

- Select the "Owner Services" box in the **Feature Presentation** section during customer delivery
- Have the client enter their existing MyINFINITI Owners Portal account information or create a new account
- Have the client accept Terms and Conditions

Upon completion, clients will receive an email letting them know their INFINITI InTouch Services account has been activated.

**For enrollment concerns** call INFINITI Owner Services 1-855-444-7244.

Clients can call **1-800-334-7858** or visit **owners.infiniti.com** for subscription details.

## EQUIPPED: 1 YEAR PREMIER + ADDITIONAL 3 YEARS SELECT



All other MY20 INFINITI vehicles are not equipped with INFINITI InTouch Services.



<sup>1</sup>Feature availability is dependent on vehicle model, trim level, packaging and options. Remote Engine Start/Stop only available on select models.

<sup>2</sup>Upon expiration of each trial period, a subscription purchase is required to continue INFINITI InTouch Services. Terms and conditions of Subscription Agreement apply.

<sup>3</sup>This feature is compatible with Apple watchOS and Android Wear only. Not all features available on smartwatch.

<sup>4</sup>Prices shown exclude applicable taxes and fees and reflect monthly subscription fee for Premier package during Select trial subscription. Premier package requires an active Select subscription. After Select trial period, monthly subscription fee will include additional Select package subscription fee (presently \$11<sup>99</sup> per month) plus applicable taxes. Monthly subscription requires credit card on file for automatic subscription renewal until customer subscription is cancelled. Total Premier package price for customers without additional 3 years Select is \$24<sup>99</sup>.

For additional support, please visit [www.infiniti.com/InTouch](http://www.infiniti.com/InTouch) or call INFINITI Owner Services at 1-855-444-7244.

<sup>5</sup>Available for a period of 48 months/48,000 miles from the date the vehicle is delivered to the first retail buyer or otherwise put into use, whichever is earlier.

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