

NissanConnect® Services powered by SiriusXM®1 gives owners added convenience and peace of mind in an emergency by allowing them to connect to their vehicle like never before. Available now on select 2016-2018 models.

## **DEALER DEMO**

Vehicles equipped with NissanConnect Services have a dealer demo that allows access to Emergency Call, Connected Search, and Destination Assistance. Safety services like Automatic Collision Notification and Roadside Assistance are also active. Demo features are now active from factory shipping. To confirm service is active, make sure the SOS button is green.

## **CUSTOMER TRIAL INFORMATION<sup>2</sup>**

To activate customer trial, enrollment must be completed to start the trial period and utilize all available services:

MY16 - MY17: 6 Months of Premium Plus

MY18 and up: 6 Months of Premium Plus, 3 years of Select

Note: Trial time begins with dealer enrollment or original sales date. Activate trials through dealer enrollment to ensure your customer receives their full trial period.

# NISSANCONNECT SERVICES SUBSCRIPTION PACKAGES

Upon conclusion of the trial period, owners can choose the level of protection that's right for them with three tiers of subscription packages.<sup>2</sup>

#### **ENROLLMENT**

Activate customer trials using the new streamlined enrollment process in the NCAR App or through NNAnet:

- Select Owner Services in the NCAR App to begin enrollment process
- Have the customer enter existing or set up new password
- Accept Terms and Conditions
- Enrollment Submitted!

Customers will receive an email, letting them know their NissanConnect Services account has been enrolled. Enrolled customers will be able to log into the NissanConnect Services Web Portal and through the mobile app.

#### NissanConnect Services Select

#### Maintenance

- In-Vehicle Messaging
- Maintenance Alert
- Vehicle Health Report
- Scheduled Maintenance Notification

#### Convenience

• Remote Door Lock/Unlock

#### NissanConnect Services Premium

Everything the NissanConnect Services Select has to offer, **PLUS:** 

### Safety & Security

- Automatic Collision Notification
- Emergency Call
- Roadside Assistance
- Stolen Vehicle Locator
- Alarm Notification

#### Convenience

- Parked Car Finder
- Remote Engine Start/Stop<sup>1</sup>
- Remote Horn & Lights

#### **Monitoring**

- Boundary Alert
- Valet Alert
- Curfew Alert
- Speed Alert

#### **Maps & Navigation**

- Connected Search
- Destination Download
- Journey Planner
- Google® Send to Car¹

#### NissanConnect Services Premium Plus

Everything the NissanConnect Services Select and Premium have to offer, **PLUS**:

## Maps & Navigation

• Destination Assistance

See http://www.nissanusa.com/connect for service limitations.

## **NISSANCONNECT SERVICES WEB PORTAL & MOBILE APP**

Services can conveniently be accessed through the subscriber's mobile app, smartwatch<sup>3</sup>, or Amazon Alexa device. To do this, customers must download the NissanConnect Services app from the Apple App Store or Google Play on their mobile device and log in using the username and password created at enrollment.

- Access Vehicle Health Reports and Scheduled Maintenance Notifications
- Control full suite of remote vehicle features (Remote Lock/Unlock, etc.)
- Set Boundary, Curfew, Speed, and Valet alerts
- Utilize Destination Search and Journey Planner
- Services can also be accessed from web portal





## For enrollment or troubleshooting issues

call NissanConnect Services Dealer Support at 1-844-631-2928.

## For **customer service** issues

call Nissan Owner Services call 1-855-426-6628.

Customers can call **1-844-711-8100** or visit **owners.nissanusa.com** for details.

























Feature availability is dependent on vehicle model, trim level, packaging and options. Remote Engine Start/Stop only available on select models.

<sup>2</sup>Upon expiration of each trial period, a subscription purchase is required to continue NissanConnect Services. Terms and conditions of Subscription Agreement apply.

<sup>3</sup>This feature is compatible with Apple watchOS and Android Wear only. Not all features available on smartwatch.

\*Certain features of NissanConnect Services Select and Premium packages now available for 2018 LEAF - see LEAF specifics for more details.

For additional support, please visit http://www.nissanusa.com/connect or call Nissan Owner Services at 1-855-426-6628.

See http://www.nissanusa.com/connect for service limitations.

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