

ROAD
HAPPY
(((SiriusXM)))

- ✓ New Vehicles
- ✓ Certified Pre-Owned
- ✓ **SXM Pre-Owned Program**
- ✓ Service Lane Program

Join the no-cost
Pre-Owned Program today at
siriusxmdealerprograms.com

3 Month
Trial

Included on
factory-equipped
pre-owned
vehicles

* Complimentary trial subscription terms of
service subject to change.

Pre-Owned and Pre-tty Awesome.

Join our Pre-Owned Programs and give All Access trials to all your Pre-Owned customers*:

Join over 25,000 participating Dealers and sign up for our no-cost Pre-Owned Program. Customers purchasing a vehicle factory-equipped with SiriusXM® will receive a complimentary 3-month All Access trial subscription, which includes all of our premium programming. Plus listening on the app and online is included, so they'll hear the best SiriusXM has to offer, anywhere life takes them. And it's all at no cost to you or your customers. The sooner you join, the sooner your customers will drive home listening. So join today!

What's included

- **3-Month All Access trial subscription**† to over 150 channels including commercial-free music, plus sports, news, talk and entertainment
- Traffic, weather, fuel prices and more on vehicles equipped with navigation
- **Dealer Demo Service**† allows you to demonstrate SiriusXM during test drives
- All vehicles factory-equipped with satellite radio are eligible, regardless of manufacturer
- **No cost to you or your customer**

How it works

- Easily join online at SiriusXMDealerPrograms.com
- Once we receive the vehicle inventory record, the demo service is ready to go. Scan the VIN using the Dealer app and turn on SiriusXM
- After we receive the vehicle sold record, your customer's 3-month All Access trial subscription begins
- Your customer will not experience any interruption in service during the transition from demo service to the trial

What happens after I join?

- After we successfully activate your dealership, you will receive a Welcome Kit in the mail within 7-10 days with point-of-sale materials to place in vehicles and hand out to your customers
- After activating the demo service, inform your customers about their 3-month All Access trial



Hear us in the car, at home and on the go



FAQs

How do I join the Program?

It's simple and only takes a couple minutes. Sign up now at SiriusXMDealerPrograms.com or call us at **1-844-832-8643** and we will send you an enrollment form.

Will all pre-owned vehicles receive a complimentary 3-month All Access trial subscription?

Yes, your entire pre-owned inventory of factory-installed SiriusXM vehicles will be eligible for the demo service and customer trial. Pre-owned customers will receive the complimentary 3-month All Access trial subscription, similar to purchasers of new and certified pre-owned vehicles.

Who is sponsoring this Program?

SiriusXM will deliver the benefits of this Program at no cost to Dealers or customers. For more information, please visit SiriusXMDealerPrograms.com.

What is the process after my dealership has joined the Pre-Owned Program?

We'll get your dealership set up to send sales records from your DMS. You may receive a call or an email to authorize this program to complete your dealership's activation.

How do I know my customer information is safe and treated appropriately by SiriusXM?

SiriusXM understands the importance of data confidentiality and security. We follow industry standards for data protection to help ensure all customer information is secure. This is the same data security process and privacy policy that is applied to shared customer information from new and pre-owned vehicle sales.

Who can I call to verify if my dealership has been activated?

If you've joined and want to verify your activation status, please contact SiriusXM support at **1-844-832-8643** or SXMDDealerPrograms@siriusxm.com.

How do I refresh a radio?

1. Download the SiriusXM Dealer app from the App Store or Google Play.
2. Park the vehicle outside with an unobstructed view of the sky and make sure the radio is turned on.
3. Choose "Scan VIN," scan the VIN barcode, then press "send refresh signal now." Or you can manually enter the radio ID or VIN.

If I'm unable to refresh a radio, who should I contact?

If your dealership encounters any issues in the activation of a radio (refreshing), please contact SiriusXM Dealer Support at **1-800-852-9696**, and they will be happy to assist you.

If I have a question that isn't addressed in these FAQs, who can I contact?

If you have questions about this program or need help with enrollment, call us at **1-844-832-8643** or email us at SXMDDealerPrograms@siriusxm.com.

- If your question is about other aspects of the satellite radio services, please contact SiriusXM Dealer Support at **1-800-852-9696**
- Or you can also contact your **SiriusXM Regional Manager** for assistance. Contact details at siriusxmdealer.com
- For additional questions about SiriusXM products, programs and future subscriptions, please visit siriusxm.com

¹ All eligible vehicles equipped with factory-installed satellite radio will receive a complimentary 3-Month trial subscription to the Sirius or XM All Access programming package (a \$19.99 monthly savings) PLUS complimentary activation (an additional \$15 savings).

² SiriusXM Dealer Demo Service is intended for use on dealer lots and test drives.

Details: If your customer decides to continue service after their trial, the subscription plan they choose will automatically renew thereafter and they will be charged according to their chosen payment method at then-current rates. Fees and taxes apply. To cancel they must call us at 1-866-635-2349. See our Customer Agreement for complete terms at www.siriusxm.com. All fees and programming subject to change.