

NissanConnect

Services powered by 

NissanConnectSM Services powered by SiriusXM^{®1} gives owners added convenience and peace of mind in an emergency by allowing them to connect to their vehicle like never before. It is now available on the Platinum trim level of the 2016 Maxima.

DEALER DEMO

Vehicles equipped with NissanConnect Services have a dealer demo that allows access to Automatic Crash Notification, Emergency Calling, Roadside Assistance, Connected Search, and Assisted Search.

Demo features will be active once the TCU is activated during PDI. If the TCU is successfully turned on, the SOS button will be green.

- **Prior to Sale:** Demo will be active for 18 months while on the lot.
- **Post Sale:** Demo features will de-activate 61 days after sale if customer does not enroll. Customer must enroll to receive the trial equipped with all features.

TRIAL INFORMATION

Equipped vehicles include a six-month trial subscription of NissanConnect Services Premium Plus package which begins on the original sales date of the vehicle. To start the trial period and be able to fully utilize the available services, enrollment must be completed.

ENROLLMENT

To activate a trial subscription, dealers should assist customers with the following steps:

1. Verify vehicle PDI has been completed, BCM Transit mode and Storage mode are turned off and the TCU is on.
2. Create or login to an existing Nissan Owner Portal account for the customer via the link on NNA.net
 - Enter required customer and vehicle information
 - Password set up instructions will be emailed to the consumer
3. Find NissanConnect Services Enrollment button (you do not need to wait until the customer has set up their password to do this step)
 - Select "Enroll Now"
4. Accept Terms & Conditions
 - Customer must accept Terms & Conditions
5. Enter Emergency Contact Information & Notification Preferences
6. Download App
 - Download the NissanConnect Services mobile app (from the App Store for Apple devices or Google Play for Android devices) on the customer's smartphone or tablet.
7. Login to the app using the password from step one (created using link emailed to the consumer)

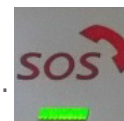
Customers are now ready to use NissanConnect Services in their vehicle, through the NissanConnect Services Web Portal and through the mobile app.

TROUBLE ENROLLING?

Turn the ignition on and check the SOS button (located on the map lamp):

- **If the green light on the SOS button on the overhead console is off, please return the vehicle to service to confirm PDI.**
- **If the green light on the SOS button on the overhead console is already on, please do the following:**

1. Turn on the car.
2. Place a non-emergency call by pressing the headset icon on the vehicle's navigation screen.
 - a. If no voice menu is heard, call 1-844-631-2928 for assistance.
3. Stop the call when you hear the voice prompt, you do not need to actually speak with an operator.
4. Turn off the car.
5. Enroll in NissanConnect Services. If enrollment is unsuccessful, please wait 24 hours and try enrollment again. In some cases it may take up to 48 hours.



For enrollment or troubleshooting issues call NissanConnect Services Dealer Support at 1-844-631-2928.

For customer service issues call Nissan Owner Services call 1-855-426-6628.

Offer Details: If your customer decides to continue service after their trial, a form of payment and choice of subscription plan is required. The subscription plan they choose will automatically renew thereafter and they will be charged according to their chosen payment method at then-current rates. Fees and taxes apply. To cancel they must call us at 1-844-543-2964. See our Customer Agreement for complete terms at services.nissanconnect.nissanusa.com/subscriber/terms_and_conditions_usen. All fees and programming subject to change.

NISSANCONNECT SERVICES SUBSCRIPTION PACKAGES

Upon conclusion of the six-month trial period, owners can choose the level of protection that's right for them with three tiers of subscription packages.

NissanConnect Services \$11.99* /month after trial	NissanConnect Services Premium \$19.99* /month after trial	NissanConnect Services Premium Plus \$24.99* /month after trial
<ul style="list-style-type: none">■ Automatic Collision Notification■ Emergency Roadside Assistance and Emergency Call■ Stolen Vehicle Locator■ Vehicle Health Reports and Scheduled Maintenance Reminders	<ul style="list-style-type: none">■ Everything the NissanConnect Services Package has to offer, PLUS:■ Convenient remote services:<ul style="list-style-type: none">○ Remote Door Lock/Unlock○ Remote Start○ Remote Horn/Flash Lights■ Advanced Alert Services:<ul style="list-style-type: none">○ Boundary Alerts○ Curfew Alerts○ Speed Alerts○ Valet Alerts	<ul style="list-style-type: none">■ Everything the NissanConnect Services Premium Package has to offer, PLUS:■ Connected Search■ Assisted Search■ Journey Planner■ Google® Send-to-Car

Subscribers save when they purchase annual or multi-year plans. Customers can call 1-844-711-8100 or visit owners.nissanusa.com for details.

*Other fees and taxes apply.

NISSANCONNECT SERVICES WEB PORTAL & MOBILE APP

Companion App

Subscribers can access service features the most convenient way – from their mobile device. To do this, customers must download the NissanConnect Services companion app from the Apple App Store or Google Play on their mobile device and login using the username and password created at enrollment.

- Access Vehicle Health Reports and Scheduled Maintenance Reminders
- Control full suite of remote vehicle features (Remote Unlock/Lock, etc.)
- Set Boundary, Curfew, Speed, and Valet alerts
- Utilize Destination Search and Journey Planner

Web Portal

NissanConnect Services Web Portal enables subscribers to easily access service features from any computer or mobile web browser.

- Manage subscription settings and contact preferences
- Access Vehicle Health Reports and Scheduled Maintenance Reminders
- Control full suite of remote vehicle features (Remote Unlock/Lock, etc.)
- Create and edit Boundary, Curfew, and Speed alerts, and manage notification settings for the alerts
- Utilize Destination Search and Journey Planner

1 See <http://www.nissanusa.com/connect> for service limitations.

For additional support, please visit <http://www.nissanusa.com/connect> or call Nissan Owner Services at 1-855-426-6628.